

IMPORTANT PRODUCT INFORMATION NOTICE

LADIES TOWELLING DRESSING GOWN



DESCRIPTION	LADIES TOWELLING DRESSING GOWN
PRODUCT CODE	T37 2262G
ON SALE SINCE	14 November 2018
PRICE	£30

What is the issue?

We have established that due to a system error our Ladies Towelling Dressing Gown (product code T37 2262G which is available in grey, soft pink, white mix and blue mix) is missing a 'Keep Away From Fire' warning label.

The absence of the fire warning label does not affect the safety of the towelling dressing gown, Therefore, **WHEN WEARING THE TOWELLING DRESSING GOWN PLEASE KEEP AWAY FROM FIRE.**

We have temporarily removed all remaining stock and have arranged for the correct label to be put on the dressing gowns.

What steps should I now take?

As the missing label does not affect the safety of the product you can continue to enjoy wearing your towelling dressing gown. However, if you would like to get a full refund please return the dressing gown to any of our M&S stores (except Simply Foods and Outlet stores).

If you have bought this Ladies Towelling Dressing Gown for somebody else, please let them know that they should keep away from fire when wearing the item. They can also return the garment to any of our M&S stores (except Simply Foods and Outlet stores) for a full refund.

How do I obtain further information?

For further information or assistance please contact customer services: 0333 014 8555

We are very sorry for any inconvenience this may have caused.

Yours sincerely

M&S

EST. 1884